

Presentation of Our Tools for Web Agencies

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1. Presentation

This document presents Reservit tools intended for our clients and web agencies, enabling:

- Integration of various Reservit buttons (Hotel, Activities, and Restaurants) on hotel websites: Reservation URLs, Calendar of Rates and Availability, Quick Search, etc.
- Feeding the client's website with descriptive and pricing information: Graphic Widgets, Modal Windows, Best Rate Search API, XML or JSON Web Services for offer search.
- Integration of tracking tags and marketing actions on reservation pages.

Preliminary Remarks:

The following parameters can be used in most URLs presented below. Always replace:

- "hotelid=HHHHH" with the Reservit identifier of the establishment. (ID communicated by your account manager)
- "restauid=RRRRR" with the Reservit identifier of the restaurant. (ID communicated by your account manager)
- "lang=LL" with the desired language identifier

FR French	IT Italian
EN English	ES Spanish
DE German	CH Chinese
NL Dutch	RU Russian

Our reservation pages are responsive. The URLs mentioned here are applicable to any screen format (desktop, tablet, mobile, in portrait and landscape modes).



2. Integration of Client's Graphic Charter

A client's graphic charter can be integrated by Reservit into the online reservation system pages in a standard mode. No graphic customization will be possible.

Only the following graphic elements are modifiable:

		r	eser Hotel	/it			
	HOTEL RESERVIT		3 About the hotel	Best rates guaranteed	Secure payment Types of payments accepted	CAD 👻 🎆 👻	
	Arrival Departure	My promo co	ide			Groups & Companies	
R.A.	Room 1 2 adults <u>Modify my criteria</u>	Your contact information		and the state of t			
	Our current offers	PLUS C'EST TÔT - 1	, MOINS C'EST CHE	STANDAF MOUNTA DOUBLE	RD ROOM QUEEN IN VIEW - SINGL ded and non-modifiable offer	I BED - E OR	
and the second	· ····	EARLY	BOOKIN	G CA\$152.1 Excluding taxes Price details	O and fees	Book	
And and an	Refine the results Price Between CA\$152.10 and CA\$400.00 Excluding taxes and fees Views Select your views Views	Meals Breakfast Included No meals included	Bed types Select your bed types	₹quip	ments t your equipment		

- Header / page header only a banner in "image" mode is managed (an image or a banner up to 1024 pixels wide (maximum recommended height: 250 pixels) will be accepted). Banner in "flash" mode / dynamic menus (with redirection links to pages outside the Reservit system) are not supported.
- Single color code possibility to implement a main color code throughout all steps of the reservation process (blue in the example above).
- Page background possibility to insert a page background with either a color code or a static image.
- **N.B.:** The footer is standardized by Reservit and is not customizable.



To customize the reservation pages, go to Property Information > Customization of the Reservit Booking Engine

3. Booking Button

3.1 "Simple" Button

General Booking Button

This link provides access to Reservit room reservation pages without any pre-applied filters.

http://softbooker.reservit.com/reservit/reserhotel.php?lang=LL&hotelid=HHHHH

Example preview of reservation pages in desktop format



Example preview of reservation pages in mobile format





Access through a Calendar of Rates and Availability

This link below provides direct access to the establishment's rate calendar: <u>http://softbooker.reservit.com/reservit/reserhotel.php?lang=LL&action=tabavail&hotelid=</u> <u>HHHHH</u>

This calendar can be integrated:

- In our reservation steps,
- By a dedicated button on the client's site:
- In an iframe on a page of the client's website.



								Но	otel								
HOTE MONTREA	L RES	ERVIT	-	a sec				About t	he hotel	& g	est rates Juaran	teed	A Sec pay Types of p	ure ment payments acc	epted	CAD 👻 📓	•
O 0 23	ccupan	cies 🗸	C	Number o I'm flexibl	of nights le	Ŧ	My pro	mo code								Groups & Compan	ies
		NOVE	MBER 2	023 👻					DEC	EMBER 2	2023		>				
Sun	Mon	Tue	Ued 01	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri ⊇ ⁰¹ CA\$200	Sat	Arriva	Select y	our arrival date	
05		07				11	₽ ⁰³ CA\$167	₽ ⁰⁴ CA\$169	_ 05 CA\$170	_ 06 CA\$169	07 CA\$169	08 CA\$189	₽ ⁰⁹ CA\$170				
		14	₽ ¹⁵ CA\$179	₽ ¹⁶ CA\$170	₽ ¹⁷ CA\$160	₽ ¹⁸ CA\$170	₽ ¹⁰ CA\$135	₽ ¹¹ CA\$161	₽ ¹² CA\$170	₽ ¹³ CA\$170	₽ ¹⁴ CA\$169	₽ ¹⁵ CA\$170	₽ ¹⁶ CA\$180				
			_ 22	D 23	24	👱 ²⁵	P 17	₽ ¹⁸	₽ ¹⁹		₽ ²¹ CA\$161						
■ ¹⁹ CA\$160	₽ ²⁰ CA\$169	₽ ²¹ CA\$199	CA\$199	 CA\$188	 CA\$158	CA\$188	CA\$152	CA\$152	CASTSZ								

The following optional parameters can be passed in the URL:

- roomtcode={id-room-category}: the ReservIT identifier of the room category.
- catcode={id-room-type}: the ReservIT identifier of the room type.

The requested identifiers are accessible from Reservit Manager (Hotel Menu > Offers > My Rooms > Definitions).

• rateid={id-special-rate}: the ReservIT identifier of a special rate.

The identifiers are accessible from Reservit Manager (Hotel Menu > My Offers).

• refDate{date}: the reference date for displaying the table (format: YYYY-MM-DD).

The calendar will display, as far as possible, the 15 days preceding this date and the 15 days following.



3.2 Room-Filtered Button

- "roomtcode" corresponds to the category.
- "catcode" corresponds to the room type

The requested identifiers are accessible from Reservit Manager (Hotel Menu > Offers > My Rooms / My Chalets / My Pitches).

ľ	Ay rooms	ADD NEW CATEGORY	Q Find a room				
	Category :	STANDARD ROOM QUEEN	BED - MOUNTAIN	VIEW			
	Username 194549		Photos No 🖸				
	Ту	e : SINGLE OR DOUBLE					
	Use 529 Res Of	rname 1626 ervation policies the establishment		Minimum of person (s) 1			

URL for access limited to one or more room categories:

http://softbooker.reservit.com/reservit/reserhotel.php?action=resa&hotelid=HHHH&room tcode=CCCCC,DDDDD

Replace CCCCC with the identifier of the first category, DDDDD with the identifier of a second category, etc.

<u>URL for access limited to one or more room types:</u> <u>http://softbooker.reservit.com/reservit/reserhotel.php?action=resa&hotelid=HHHH&catco</u> <u>de=DDDDD,EEEE</u>

Replace DDDDD with the identifier of the first type, EEEEE with the identifier of the second type, etc.



3.3 Special Offer (Promotion) Filtered Button

- "rateid" corresponds to the identifier of the special offer.
- "discountcode" corresponds to the promotional code.

These 2 criteria can be combined in the same URL.

The identifiers are accessible from Reservit Manager (Hotel Menu > Offers > My Offers)

^	Stay 4 nights for the price of 3!
User 178 Lenç	rname 145 gth of stay and arrival days prohibited () ad (min 4 nights)
	Fuieven evolucius discount
^	Enjoy an exclusive discount
User 178	rname 144
Leng Any	gth of stay and arrival days prohibited 🕚
-	

URL for access limited to one or more special offers:

http://softbooker.reservit.com/reservit/reserhotel.php?hotelid=HHHH&rateid=RRRRR,SS SSS&lang=LL

Replace RRRRR with the identifier of the first type, SSSSS with the identifier of the second type, etc.

URL for access limited to a promotional code:

http://softbooker.reservit.com/reservit/reserhotel.php?hotelid=HHHH&lang=LL&action=r esa&discountcode=XXXX

Replace XXXX with the promo code you have defined to avoid the customer having to enter the promotional code.



4. Cancellation and Consultation Page

This page allows you to consult and/or cancel a unique reservation.

URL for access to the consultation/cancellation page:

http://softbooker.reservit.com/booking/cxxbkg.php?lang=LL&hotelid=HHHHH

Example preview of consultation/cancellation pages in desktop format

HOTEL RESERVIT	About the hotel	CAD
() This booking has already been done		
Your reservation Reservation number : 5	8-254111-1749	
Th	Thank you for trusting us. Warning this document is not a payment receipt. s document contains all the information regarding your reservation.	
Your reservation		
Booking reference : 58-254111-1749 Confirmed from 10/26/2023 to 10/27/2023		
Hotel contact details	Your contact information	
HOTEL RESERVIT 384 Avenue Laurier Ouest H2V 2K7 MONTREAL QUEBEC CANADA +1 514 842 6639 marketing@softbooker.com	Mr Nahon Thibault CANADA +15148022746 tnahon@softbooker.com	e e e
Room 1 - Stay from 10/26/2023 to 10/27/202	3, 1 night(s) for 2 adult(s)	



5. Hotel Search Engine

Our search engines allow direct integration into the client's website pages for rate searches or reservations.

Various search engines are at your disposal: Graphic Widgets, quick search URLs, APIs.

5.1 "Best Rate Guaranteed" Graphic Widget

Reservit has developed an interactive widget to be integrated directly onto the hotel's website.

×	
Arrival	Example of widget
	It has several functions. It allows:
1 night(s)	 Real-time display of the best price by booking on the site for the requested dates A comparison with the best distributor rate
Adult(s) Child(ren) 2 - 0 - < 13 vear(s)	• Direct access to reservation from +criteria or See availability.
More criteria	It adapts to the establishment's graphic charter. And is presented horizontally or vertically, and according to the desired width.
Best Price : C\$ 210.00 >	Note: Available through our integration assistant



5.2 Quick Search

There is also the possibility to set up your own quick search. For this, you will find below all the necessary parameters and information.

URL to complete with the parameters below (Step 1.2): <u>http://softbooker.reservit.com/reservit/reserhotel.php?lang=LL&hotelid=HHHHH&fday=D</u> <u>D&fmonth=MM&fyear=YYYY&nbnights=NN&nbadt=ZZ</u>

Parameters

fday=DD	with the day of arrival at the hotel (131)
fmonth=MM	with the month of arrival at the hotel (112)
fyear= <mark>YYYY</mark>	with the year of arrival at the hotel
nbnights= <mark>NN</mark>	with the number of nights booked
Or, replace nbnigh nbadt= <mark>ZZ</mark>	nts=NN with the 3 fields tday=DD&tmonth=MM&tyear=YYYY
nbadt= <mark>ZZ</mark>	with the number of adults

Optional Parameters

discountcode=C CCCC	with the promotional code to be entered by the client
nbchd=X	with the number of children

<u>Attention</u> The number of children must be followed by &ages1=AA, &ages2=AA, etc, as many times as necessary. Please note that the number and age of children must always be associated with 1 room (&numroom=1)



5.3 "Best Rate" API

The integration of the API is an alternative to the widget.

The API allows retrieving the best available rate of the hotel, without inserting a graphic tool such as our dynamic rate widget into the hotel's website.

It is to be inserted into each page of the hotel's website where the client wishes to highlight their best rate.

Thus, it allows a client to highlight their best offers on the homepage of their website, on their rooms, promotions, and products pages.

The API receives parameters of dates, occupancy, and possibly the identifier of a distributor partner from the website, and provides in return the best rate of the hotel's website, as well as the best distributor rates (optional). The API also allows obtaining the following rates:

The best rate of one or several rooms, for a category (all types of rooms combined), or for a given room type,

- The best rate of one or several special offers, for a given room type.
- The best rate of one or several products, regardless of room type.
- In the case of a search on several offers, the API returns the best rate among all the indicated offers.

These data can then be used through the source code of the hotel's website to be presented to the internet user.

The graphical integration is the responsibility of the Web Master.

The API is suitable for Responsive websites.

Information: Available through our integration assistant.



5.4 Web Service for Accessing Offers

A web service is available for accessing a hotel's offers.

This service enables a client to maintain their own promotional and product pages through Reservit.

It is designed to be invoked upon the display of a page on the client's website, thereby populating it with comprehensive information about one or more offers.

The data provided by this web service includes:

For each offer (room, special offer, product): Title, photos, description (in the languages provided by the hotel), rates, availability (based on occupancy and date criteria), reservation and cancellation terms.

For options applicable to the offer: Title, photo, description (in the languages provided by the hotel), rates, mandatory option, option payable on-site.

This web service is available in JSON format.

It is also available in XML, with an equivalent structure.

Online documentation is available, offering a detailed description of the message.

AvailRequestSegments > A	vailRequestSegment > TPA_Extensions > RatePlanCode								
Description									
Add limit rateID filter. The f	format is "custid-rateid"								
AvailRequestSegments > A	vailRequestSegment > TPA_Extensions > DiscountCode								
Description									
Optional - It is a container tag, it allows you to search an offer with a discount code									
Attribut	Description	Туре							
@discountCode	Mandatory - This tag identifies the discount code	String							
@bExclusif	Mandatory - If this flag is set to "true" only the room found with the discount code will be displayed. If this flag is set to "false" all the offer plus the room with the discount code will be displayed. In the case of the customer choose to show only the discount code, bExclusif field will not be able to show all the associated rate of the room. If the flag is set to "true" and the request does not find any rooms with this discount code. You will receive a warning with an explanation and the result of the research without the discount code. The warning code will be U03.RIT	Boolean							
example									
{									
xclusif": "true",									
scountCode": "TZOOES"									
	Add limit rateID filter. The f Add limit rateID filter. The f Add limit rateID filter. The f AvailRequestSegments > A Description Optional - It is a container ta Attribut @discountCode @bExclusif scample { { cusiff: "true", scountCode": "TZOOES"	AvailRequestSegments > AvailRequestSegment > TFA_Extensions > DiscountCode Add limit rateID filter. The format is "custid-rateid" AvailRequestSegments > AvailRequestSegment > TPA_Extensions > DiscountCode Description Optional - It is a container tag, it allows you to search an offer with a discount code Attribut Description @discountCode Mandatory - This tag identifies the discount code @bExclusif Mandatory - If this flag is set to "true" only the room found with the discount code will be displayed. If this flag is set to "faise" all the offer plus the room with the discount code will be displayed. In the case of the customer choose to show only the discount code. The warning with an explanation and the request does not find any rooms with this discount code. The warning code will be U03.RIT xxample (((((((((((((((((((((((((

Example of an excerpt from the online documentation:

A dedicated assistant enables the generation of a response message based on specific arguments.



6. Reservit Button for Reservit Activities, Gift Cards, and Restaurants

6.1 Booking Button

General Access

This link provides access to the Reservit Restaurant reservation pages. <u>https://secure.reservit.com/rsl/booking/indexmodal.php?customerid=XXX&lang=fr_FR</u>

Example of a reservation page preview in desktop format





Access by Service Category or Specific Service

It is possible to obtain direct links to a specific service, product, or category.

To retrieve the direct redirection URL, the manager needs to click on the link in the title of the service, product, or category.

Offers set up			
Time slot Product			
Research Q	THE WHOLE LIST Y		
Spa evening (ID: 12019)			2 💼
Half day at the Spa (ID: 12016)		Ø 8	
Day at the Spa (ID: 12013)		08	
Thaï Massage (ID: 11923)		0 8	
Swedish massage (ID: 11446)		0	
add a time slot			
⊘ Historical			🛓 Save

6.2 Customization of Reservit Activities, Gift Cards, and Restaurant Reservation Pages

To customize the appearance of the reservation pages, you can refer to this tutorial: **<u>click here</u>**



7. Integration Assistant

An "Integration Assistant" page is available to facilitate the integration of our tools:

- The dynamic rates widget,
- The best rate API,
- The Reservit Restaurant widget,
- The Reservit Restaurant modal window.
- This page can be accessed from the Reservit manager:

For the dynamic rates widget and the best rate hotel API: From the menu Hotel > Configuration > Integration Assistant > Best Rate Widget, For the Reservit Restaurant widget and modal window: From the Restaurant > Configuration > Integration Assistant > Reservit Restaurant. It is also accessible from this link (unsecured access to the page): https://secure.reservit.com/wizard/

```
    PHP 5.5 Minimum
    Vérification SSL activée (Handshake) (Si vous avez un hébergeur qui bloque cette fonctionnalité, veuillez utiliser l'option 'unsecure()' de l'API)
    ▲ Fichier ProxIT.php v1.5
    Tétéchargez le fichier ProxIT.php puis décompressez l'archive à l'emplacement de votre script d'appel à l'API.
    ▲ TÉLÉCHARGER LE FICHIER PROXIT_1_5.ZIP
    ③ 〈/> Code PHP d'appel à l'API "Meilleur Tarifs"
    Copier/Coller ce code dans votre fichier PHP.
    Les parametres $fromDate, $toDate et $occupancy sont censé être dynamique.

        <u>include_once ("ProxIT.php");</u>
        <u>$fromDate = "2016-04-23"; // Date d'arrivée (format yyyy-mm-dd)</u>
        <u>$toDate = "2016-04-30"; // Date de départ (format yyyy-mm-dd)</u>
```



8. Integration of Tracking Tags

Tracking tags can be implemented on Reservit reservation pages. They are integrable by hotel and by reservation channels.

They enable the integration of:

- Analytical tools: Google Analytics, Xiti, etc.
- Marketing tools: Google Adwords, Perferencement, etc.
- Retargeting tools: Ve Interactive.
- Many other solutions (graphical widgets, etc.)
- •

The configuration is accessible via the manager, under the menu Hotel > Property Information > Configuration > Tracking tags

Some rules related to our PCI certification. All entered tags are technically validated by Reservit software editor, considering:

- Technical aspects,
- The popularity of the tag publisher,
- The pages on which they are applied (very few tags are accepted on the payment page),
- The implementation of tag managers (such as Google Tag Manager) is not accepted

